

# STAGE 3 MOTORSPORTS™



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## IMPORTANT POWERTRAIN WARRANTY INFORMATION!

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THIS DOCUMENT CONTAINS ALL INFORMATION PERTAINING TO STAGE 3 MOTORSPORTS, INC's, AFTERMARKET 0 DEDUCTIBLE LIMITED POWERTRAIN WARRANTY FOR 5-STAR TUNING, INC'S, CUSTOM PCM TUNING FOR 2011-2014 F150 TRUCKS, AND SVT RAPTORS. PLEASE READ THIS DOCUMENT CAREFULLY AND ENSURE YOU HAVE FULL UNDERSTANDING OF ITS TERMS, CONDITIONS, LIMITATIONS, AND EXCLUSIONS.

STAGE 3 CUSTOM TUNE/TUNER PART NUMBERS THAT QUALIFY FOR THE LIMITED WARRANTY INCLUDE: SCT-7015-5S35, SCT-5015-ECOBOOST, SCT-4015-5S35, SCT-7015-5S50, SCT-5015-F15050L, SCT-4015-5S50, SCT-7015-5S62, SCT-5015-F15062L, SCT-4015-5S62, SCT-7015-5S37, SCT-5015-375S, SCT-4015-5S37, SCT-7015-5SRAPTOR, SCT-5015-RAPTOR, SCT-4015-5SSVT.

**For additional information or assistance:**

Stage 3 Motorsports, INC  
7380 W. Olive Avenue, Building A  
Peoria, AZ, 85345  
Phone: 1-877-578-2433  
Email: [sales@stage3motorsports.com](mailto:sales@stage3motorsports.com)

Hours: 8:30am – 5:00pm (AZ MST) Monday through Friday  
**STAGE 3 MOTORSPORTS, INC LIMITED WARRANTY INFORMATION FOR TUNING INVOLVING 5-**

## STAR, INC CUSTOM TUNES

Subject to the terms, conditions, exclusions and limitations set forth herein, Stage 3 Motorsports, Inc. (hereafter "Company", "We", or "Our"), warrants to the purchaser (hereafter, "You", "Your", or "Owner") against defects in the Custom PCM/ECU Tuning Software provided by 5-Star Tuning, Inc. that directly causes damage to the powertrain of the registered vehicle (hereafter, "Vehicle") when properly used and maintained.

**1. WHAT IS COVERED BY THIS LIMITED POWERTRAIN WARRANTY:** This limited warranty covers the original equipment manufacturer (hereafter, "OEM") components (hereafter, "covered components"), housings and additional items as described below.

**A. ENGINE** – The following internally lubricated components of the engine, specifically: pistons, wristpins, fuel bearings, timing chain timing chain gears, intake and exhaust valves, oil pump, piston rods, rod bearings, push rods, rocker arms, valve/lash adjusters, hydraulic lifters, rocker arm shafts, and valve stem seals. The engine block, cylinder heads, turbocharger system, intake and exhaust manifolds, turbocharger(s) and turbocharger system (EcoBoost F150s only), and aftermarket performance parts are covered **ONLY** if damaged by failure of the Covered Components. This Limited Warranty only covers OEM turbocharger(s) and turbocharger system components on F150s equipped with 3.5L EcoBoost V6 engines.

**B. TRANSMISSION** – The following internally lubricated components of the original automatic transmission, specifically: torque converter, oil pump, governor, bands, drums, clutches, planetaries, sun gear and shell, sprag(s), shaft(s), bearings, shift rail, forks, and synchronizers. The OEM driveshaft and transfer case are covered **ONLY** if damaged by failure of the Covered Components. Owners of vehicles without a transfer case forfeit cash refunds and repair credits.

**C. REAR DIFFERENTIAL AND GEARS** – The following components of the OEM rear differential, rear end gears, and rear axle, specifically: OEM ring and pinion gears, OEM differential assembly (includes open, limited slip, and locking rear differentials installed as original manufacturer equipment), differential housing, differential case, differential cover, differential bearings, axle shafts, retainers, supports, driveshaft, and CV Joints.

**D. FRONT DIFFERENTIAL AND GEARS** – The following components of the OEM front differential, front end gears, and front axle, specifically: OEM ring and pinion gears, OEM differential assembly, differential housing, differential case, differential cover, differential bearings, CV half-shafts, retainers, supports, and CV Joints.

**E. SEALS AND GASKETS** – Seal and gasket replacement is covered only for a covered repair or replacement of Covered Component(s).

**F. LABOR** – Labor that is necessary to repair damage is covered (up to \$3000.00) by this Limited Warranty.

**2. WHAT IS NOT COVERED BY THIS LIMITED WARRANTY:**

**A.** Any part other than the Covered Components that is not damaged directly by failure of a Covered Component.

**B.** Parts and fluids for which the Vehicle's manufacturer requires or recommends replacement at designated intervals.

**C.** Damage resulting from failures by related parts or units such as (but not limited to) levers, control, linkage, cables, radiator, coolers, rubber mounts, external oil lines, electronic control components internal or external to the engine or external engine parts, ignition parts, fuel system parts, and engine management parts, unless a Covered Component failure resulted in their damage, destruction, or failure.

**D.** Damages to the Covered Components caused by neglect, abuse, lack of proper maintenance, collision, racing, or abnormal and/or illegal operation of the vehicle.

**E.** Damages to the Covered Components caused by operation of the engine without fuels, oils or lubricants, or with fuels or lubricants that are contaminated or not suitable for the engine or transmission.

**F.** Damages caused by excess oil consumption and/or worn-out parts

**G.** Damages caused by blown head gaskets, fluid leaks, cracked heads or block, overheating, or other engine failure.

**H.** Damages to the Covered Components caused by improper towing or towing a load beyond the Vehicle's

Gross Vehicle Weight Rating (GVWR).

**I.** Damages caused by other aftermarket performance tuning software created or published by any other tuner, retailer, vendor, or tuning service that is not 5-Star Tuning, Inc. or Stage 3 Motorsports, Inc.

**J.** Damages caused by alterations to, or improper installation of, 5-Star Tuning, Inc's, Custom Tuning Software.

**K.** Damages caused by the continued operation of an impaired vehicle other than necessary to remove it and its occupants from immediate danger.

**L.** Damages caused by collisions, road conditions, fires, floods, riots, war, vandalism, theft, or acts of God.

**M.** Damages covered by another warranty, repairer's guarantee, service contract, or insurance policy.

**N.** Damages caused as the direct result of a mechanical or structural defect when Ford has announced a public recall for the purpose of correcting such a defect.

**3. WHAT SHALL CAUSE THIS LIMITED WARRANTY TO BE VOID:**

**A.** Use of the Vehicle for public safety or commercial purposes, which includes, but is not limited to: police car or other emergency vehicle; snow-plowing, pickup and delivery services; livery, taxi, or rental uses; company pool use or as part of a corporate fleet; or business travel when the vehicle is used by more than one driver.

**B.** Installation or use of off-road downpipes/mid-pipes, pulley(ies), custom exhaust systems/modifications, camshaft(s), nitrous systems, water-methanol injection systems or any other chemical-injection system, octane boosters supercharger systems, aftermarket turbochargers, aftermarket turbocharger compressor wheels and other components on OEM turbochargers, any other aftermarket forced-induction system, aftermarket intake manifolds, tires larger than 35" (excluding SVT Raptors, which will exclude 37" tires or larger), or any custom engine work such as (but not limited to) ported and/or polished heads, angled valves, stroked and/or overbored rotating assemblies, and other engine modifications. This exclusion(s) does not apply to bolt-on cold air intake systems, cat-back exhaust kits, cut-in mufflers, resonator deletes or modifications, throttle bodies, F150 EcoBoost charge pipes, downpipes/mid-pipes with high-flow or other catalytic converters only from manufacturers carried by Stage 3 Motorsports, Inc, F150 EcoBoost performance intercoolers, performance coil packs, aftermarket spark plugs, and oil separators sold by Stage 3 Motorsports, Inc.

**C.** Participating in or preparation of the Vehicle for racing on or off-road, speed contest, or other competitive events or activities.

**D.** Making any modification to the SCT Performance Tuning Device or 5-Star Custom Tuning Software.

**E.** Uploading, installing, or otherwise using any other custom or pre-loaded PCM/ECU tuning software not created and/or published by 5-Star Tuning, Inc or Stage 3 Motorsports, Inc.

**F.** Tampering with or altering covered Components after the original installation. You assume all risk of such damages caused by alterations and/or tampering

**G.** Use or installation of 5-Star Tuning, Inc's, custom tuning software on any vehicle not updated or repaired to the latest Ford Technical Service Bulletins (TSBs). You can find the latest TSB information by contacting the National Highway Transportation Administration at **1-888-327-4236**.

**H.** Damages caused by the continued operation of an impaired vehicle and the Covered Components driven to destruction. It is Your sole responsibility to use all necessary precautions to protect the Vehicle from further damage if the Vehicle's operation is impaired. Continued operation of an impaired vehicle after any mechanical failure constitutes a failure to protect the Vehicle from further damage and is negligence by the Owner of the vehicle, thereby voiding this Limited Warranty.

**I.** Use of the Vehicle in the commission of a crime other than a traffic offense classed as either a civil offense or misdemeanor.

**J.** Use of the Vehicle for towing a trailer or other vehicle unless equipped with a factory-approved towing kit/package and the weight of the trailer or towed vehicle does not exceed the Vehicle's Gross Vehicle Weight Rating (GVWR).

**K.** Where it is determined that for more than one month or one thousand (1,000) miles, whichever is **less**, that the Vehicle's odometer has been inaccurate, inoperative, or altered so that the Vehicle's true mileage cannot be verified.

**L.** Repossession of the Vehicle or sale to a third party other than a close family member living at the same address as the Buyer. **THIS LIMITED WARRANTY IS NOT TRANSFERABLE AND TERMINATES UPON CONVEYANCE OF TITLE TO OR TRANSFER OF PHYSICAL POSSESSION OF THE VEHICLE TO ANOTHER PERSON OR ENTITY.**

**M.** The vehicle is or becomes titled as "salvage" or its equivalent or is titled or routinely used in a country other than the United States or Canada.

**N.** If there has been any fraud, misrepresentation, material omission, or any other incorrect or misleading disclosure or failure to disclose, a material fact.

**O.** If the Registered Owner is not accurately identified in the registration documents for this Limited Warranty.

**P.** If you fail to notify Stage 3 Motorsports, Inc., and receive authorization from the Company prior to **ANY** repair work.

#### **4. WHAT YOU MUST DO TO OBTAIN THIS LIMITED WARRANTY:**

**A.** You must register your vehicle by completing and sending or delivering the Limited Warranty Registration Form attached to this document to Stage 3 Motorsports, Inc, within **30 days of your tuning software purchase.**

**B.** You must pay the fee required at the time of registration. **Payments for this Limited Warranty are non-refundable.**

**C.** You must provide any other documentation and information requested by Stage 3 Motorsports, Inc.

**D.** This Limited Warranty shall not become effective until full payment has been received and this contract accepted by a corporate officer of Stage 3 Motorsports, Inc.

#### **5. WHAT IS THE TERM OF THIS LIMITED WARRANTY:**

**A.** Once payment and registration has been received and accepted by the Company, the Limited Warranty Term shall be effective from the date You receive your 5-Star Tuning, Inc's, custom tuning software ("Receive Date") until the following Vehicle conditions have been met or exceeded:

**i. 2-YEAR/24,000 MILE WARRANTY** – This variant of the Limited Warranty applies to Covered Components up to a maximum of 24,000 miles on the Vehicle's odometer as read by Ford's Integrated Diagnostic System (IDS) or 2 (two) years after after the Vehicle's build date (whichever comes first), regardless of the odometer reading at the time of registration or purchase of this Limited Warranty.

**ii. 5-YEAR/60,000 MILE WARRANTY** – This variant of the Limited Warranty applies to Covered Components up to a maximum of 60,000 miles on the Vehicle's odometer as read by Ford's Integrated Diagnostic System (IDS) or 5 (five) years after after the Vehicle's build date (whichever comes first), regardless of the odometer reading at the time of registration or purchase of this Limited Warranty.

**iii. 6-YEAR/100,000 MILE WARRANTY** – This variant of the Limited Warranty applies to Covered Components up to a maximum of 100,000 miles on the Vehicle's odometer as read by Ford's Integrated Diagnostic System (IDS) or 6 (six) years after after the Vehicle's build date (whichever comes first), regardless of the odometer reading at the time of registration or purchase of this Limited Warranty.

**B.** Benefits are payable once the required information and the repair order are received and subsequently approved by Stage 3 Motorsports, Inc. The Limited Warranty then shall be in force for a maximum of 60,000 miles or 100,000 miles, depending on the specific warranty plan purchased by the Customer.

**C.** After We have paid the full coverage limits of this Limited Warranty, the Limited Warranty will lapse and no further coverage exists, and you, the Customer, will no longer qualify for a Stage 3 Motorsports, Inc Limited Warranty or aftermarket tuning software from Stage 3 Motorsports, Inc, or 5-Star Tuning, Inc.

#### **6. WHAT ARE YOUR REPAIR COVERAGE LIMITS:**

In the event of a failure of a Covered Component caused by 5-Star Tuning, Inc's, Custom Tuning Software and subject to the other terms and conditions of this contract, We will repair or replace the defective Covered Component(s), including the replacement of all lost fluids up to the following monetary limits:

**A. \$10,000 FOR THE ENGINE.**

**B. \$6,000 FOR THE TRANSMISSION.**

**C. \$1,500 PER EACH AXLE.**

**i.** In the case of axles on Vehicles with **rear-wheel drive only**, You agree to forfeit cash refunds or repair credits that would otherwise be used for front gear and differential repairs or replacements.

**ii.** In the case of axles on Vehicle's with **four-wheel drive**, this Limited Warranty will cover damages to both front and rear axles, transfer case, and other unique components of the Vehicle's four-wheel drive system.

**D. \$3,000 IN LABOR.**

**E. AN AGGREGATE MAXIMUM LIABILITY AND POLICY LIMIT OF \$20,000.**

If a claim exceeds the actual cash value (ACV) of the Vehicle and We elect to pay the actual cash value (ACV) to You, the Vehicle becomes Our property for salvage. The actual cash value (ACV) of the vehicle will **only** be determined by its Kelley Blue Book Private Party sale value. Our obligation under this Limited Warranty shall be to replace covered components with new, re-manufactured, or superseded parts, as shall be necessary to remedy covered defects. The Company reserves the right to improve the design of any components without assuming any obligation to modify any part previously manufactured or installed on the Vehicle.

**7. WHAT ARE THE LIMITATIONS ON THE SCOPE OF THIS LIMITED WARRANTY:**

**A.** This Limited Warranty does not cover and/or guarantee specific performance and/or fuel economy gains. All vehicles have their minor differences and are each manufactured within specifications which may cause any performance improvement to vary greatly between vehicles. Diminished or less than optimum performance gains are not covered under the terms of this Limited Warranty.

**B.** This Limited Warranty does not cover damages from Your loss of use of the Vehicle, loss of earnings, medical, rental, and phone charges of any kind.

**C.** This Limited Warranty is secondary to the primary OEM Manufacturer's Warranty or any other extended service contract associated with the Vehicle.

**D.** All express and implied warranties of merchantability of fitness are excluded from the Limited Warranty. The Maximum Term of any and all implied warranties that may exist shall extend only for the life of the express Limited Warranty provided herein.

**E. STAGE 3 MOTORSPORTS, INC IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY INCLUDING, WITHOUT LIMITATION, LOSS OF REVENUE, LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS), LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF EARNINGS; PERSONAL DAMAGES; PERSONAL INJURY INCLUDING DEATH; PERSONAL EXPENSES (FOOD, ROOM, MEDICAL, DENTAL); RENTAL VEHICLE EXPENSES; TOWING; STORAGE OR ANY OTHER LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF THE VEHICLE ON OR IN WHICH THE 5-STAR TUNING, INC SOFTWARE IS INSTALLED OR OTHER PROPERTY. STAGE 3 MOTORSPORTS, INC, RESERVES THE RIGHT TO MODIFY THIS LIMITED WARRANTY AT ANY TIME; HOWEVER, ANY SUCH MODIFICATION WILL NOT ALTER THE WARRANTY CONDITIONS APPLICABLE AT THE TIME OF SALE.**

**F.** You may not rely on representations orally, written, or otherwise, or anyone with respect to the nature and extent of the coverage under this Limited Warranty and must rely only on the terms and conditions herein. No employee or representative of the Company has the right or power to change or waive any of the terms and conditions of this Limited Warranty, other than by joint written agreement of owners and presidents of both Stage 3 Motorsports, Inc, or 5-Star Tuning, Inc.

**8. WHAT YOU MUST DO TO MAINTAIN THE VEHICLE AND LIMITED WARRANTY:**

You must properly maintain the Vehicle. It is Your responsibility to have the engine oil and filter changed pursuant to the original vehicle manufacturer's requirements. You **MUST** retain properly documented and verifiable receipts or records and make those records or receipts available to the Company in the event of a Limited Warranty covered claim. Presentation of other maintenance and service receipts and invoices may be required in the event of a Limited Warranty claim. **Unverifiable records will not be accepted.**

**9. WHAT IS THE CLAIM PROCEDURE AND HOW ARE PAYMENTS MADE:**

In the event of a failure of a Covered Component, You must do the following:

**A.** Notify Stage 3 Motorsports, Inc **IMMEDIATELY** by calling **1-877-578-2433**. We will then have you download or email to you a **Warranty Claim Form** which will need to be completed and signed by You, the

customer.

**B.** Have all required documentation prepared to submit to Stage 3 Motorsports, Inc, such as copies of Your Registration, proof of product purchase, proof of vehicle maintenance records, (as outlined in Line 7 Maintenance Requirements), and documentation of the failure of a Covered Component. Mail or scan and email as attachments all required forms and documentation to Stage 3 Motorsports, Inc.

**C.** Stage 3 Motorsports, Inc, requires You to use **only** an Authorized Ford Dealership to tear down the Vehicle so that inspection of the Covered Component may be completed. This **MUST** be done prior to any authorization of repair or replacement of the Covered Component by the Company. You will be solely liable, and agree to pay the costs of a tear down if the damages are not covered under the Limited Warranty.

**D.** Access **MUST** be provided to the Vehicle for inspection purposes by Stage 3 Motorsports, Inc, 5-Star Tuning, or any other authorized representative of Stage 3 Motorsports or 5-Star Tuning.

**F.** All repairs and work shall be done and covered up to the maximum of our liability, and at our approved labor rate.

**G.** All payments of warranted work and repairs will be made **only** to the Authorized Ford Dealership performing any and all work on the Vehicle. No direct payments will be made to You, the Owner of the Vehicle.

**Stage 3 Motorsports, INC**  
**7380 W. Olive Ave. Building A**  
**Peoria, AZ, 85345**  
**Phone: 1-877-578-2433**  
**Email: sales@stage3motorsports.com**

**THIS FOLLOWING CUSTOMER LIMITED WARRANTY REGISTRATION FORM MUST BE COMPLETED AND RECEIVED BY STAGE 3 MOTORSPORTS, INC, AS SPECIFIED ABOVE WITHIN 30 DAYS OF RECEIVING YOUR 5-STAR CUSTOM TUNING FILES. MAIL OR SCAN AND EMAIL THIS PAGE ONLY TO STAGE 3.**

**DECLARATION**

**Customer Information:**

Name:	Email:	Phone:	Order Number:	
Address:		City:	State:	Zip:

**Vehicle Information:**

Year:	Make:	Model:	Odometer Reading:
VIN Number:		Vehicle Purchase Date:	

I have hereby read the entire Limited Warranty document, pages one through six, and fully understand the provisions, limitations, and exclusions of this Limited Warranty agreement:

\_\_\_\_\_

Signature

\_\_\_\_\_

Date

**For Stage 3 Official Use Only:**

Warranty Level: 5-Year/60,000 Mile: <input type="checkbox"/> 6-Year/100,000 Mile: <input type="checkbox"/> 2-Year/24,000 Mile: <input type="checkbox"/>	Date:
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Stage 3 Rep. Signature

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Date